



Is the call an emergency - concerning a system MCRI installed?

**MCRI SYSTEM SUPPORT**  
**Emergency Phone Support - Call 24 hours a day, 7 days a week**  
**877-ROBOTS2 (877-762-6872)**

I need a new or used robot from MCRI.

Are you looking to have MCRI integrate the robot into your facility?

Email - [sales@motioncontrolsrobotics.com](mailto:sales@motioncontrolsrobotics.com)  
Call - (419) 334-5886  
We work with manufacturing companies all over the United States and Canada. They will have our Regional Sales Manager contact you ASAP.

The question/request is in reference to a robot I already have in my facility.

Did you purchase the robot from MCRI?

Email - [service@motioncontrolsrobotics.com](mailto:service@motioncontrolsrobotics.com)  
Call - (419) 334-5886 - Press 2  
We sell new robots to companies all over the United States and Canada.

**SPARE PARTS, SERVICE, & MAINTENANCE**

1. [Download this Form](#)
2. Go out to your robot and collect the information
3. E-mail the form to [service@motioncontrolsrobotics.com](mailto:service@motioncontrolsrobotics.com) and/or call us at (419) 334-5886 - Press 2
4. We will be in contact ASAP

We would love to help with SPARE PARTS, SERVICE, & MAINTENANCE  
Call - (419) 334-5886 - Press 2  
Our Service tech will walk you through finding the information we need about your robot.